



Impact Report

Quarter 4 | 2023

RESIDENT SERVICES

Community HousingWorks provides people with stable homes in healthy communities and layers in powerful programs, services, and connections to resources. Our resident programs are grouped into three pillars: Next Generation Success, Health & Wellness, and Financial Well-Being.

IMPACT SNAPSHOT

70%

Students in CHW's Afterschool Program who said the i-Ready digital literacy program helped them become better readers

94

Seniors across eight communities received monthly food boxes in the 4th quarter

14

Youth residents completed CHW's inaugural six-month Youth Financial Literacy Program

Next Generation Success

Study Stars Afterschool Program

Evaluation of the 2022-2023 Study Stars Afterschool Program (Study Stars) was completed and demonstrates the continued success this support is having on youth academic achievement. From the student and parent surveys:

70 percent of students responded that the i-Ready program, CHW's digital literacy program, helped them become better readers

92 percent of parents indicated that teachers noticed their child's reading had improved since being in the Study Stars program

“I like the learning center because they help me with my math and reading homework. I also like the activities and games we play that help us learn.” - CHW Afterschool Program Student

In addition to academic support and mentorship, CHW provides every student in the afterschool program with a healthy snack each day. Four CHW communities have also partnered with Heaven's Windows to provide additional healthy meals to youth residents.

1,006 meals provided to youth in our Paradise Creek, Keeler Court, Kalos, and Mayberry communities by our partner, Heaven's Windows, in Q4

Health & Wellness

Healthy Food Distribution

Health & Wellness has partnered with 4CommunityCare to provide monthly farmers' markets for our Poway cluster, bringing in much-needed healthy groceries to the thousands of residents who call this community home. This resource is provided at no cost to residents and has been so popular that the food is typically completely gone within the first hour.

This is just one of CHW's many partners who help provide ongoing food donations to ensure our residents remain food secure.



CHW also continues providing residents in need with additional food distribution options:

94 senior residents across 8 communities received monthly food boxes in Q4

7 CHW communities have community gardens that provide healthy produce for residents



Financial Well-Being

Youth Financial Literacy Program

CHW completed its pilot of the Youth Financial Literacy Program (YFLP) in 2023, with 14 young residents completing the program and attending the graduation ceremony in December. YFLP participant surveys showed:

100% of participants found the program valuable and would recommend the program to their friends and family members

“The primary benefit of participating in the Youth Financial Literacy Program is that young teens get to know how to earn and manage their money for the future.”
- Octavio S.

YFLP Success Story: Angel R.



Angel is a teen resident who lives with his family at CHW's Las Serenas community in San Diego, California. He participated in CHW's inaugural YFLP cohort in 2023. The YFLP is a six-month program focused on six sessions: Banks and Banking, Credit, Mastering Your Money, College and Universities, Alternatives to College, and Loans. Some benefits Angel has been gaining from the YFLP is learning about economics, understanding and maintaining credit scores, and saving money for important future expenses, such as buying a house.

Angel received much support from Rodrigo Gomez, one of CHW's Financial Well-Being Coaches, as he led Angel through the YFLP workshops. Angel looks forward to keeping in touch with Rodrigo because of his great experience with accounting and investing.

“I found saving and investing to be the most valuable because right now I'm really into investing and Rodrigo was able to teach me and show me the basics of using Robinhood. I also enjoy learning about building up credit and learning about what's a 'need' and what is a 'want' in making purchases in life.” -- Angel