



# Impact Report

Quarter 3 | 2023

## RESIDENT SERVICES

Community HousingWorks provides people with stable homes in healthy communities and layers in powerful programs, services, and connections to resources. Our resident programs are grouped into three pillars: Next Generation Success, Health & Wellness, and Financial Well-Being.

## IMPACT SNAPSHOT

92%

Parents/Guardians who reported the afterschool program helps their child succeed academically

53

Residents enrolled in CHW's Savings Club

13

Communities piloting the i-Ready Mathematics learning platform

## Next Generation Success

### Study Stars Afterschool Program

CHW's Study Stars Afterschool Program continues to support whole families; we intentionally engage parents and caregivers to aid in our students' success in and outside of the classroom. Recent survey results demonstrate our success at involving entire families in the program:

**92 percent of parents/guardians**

reported the afterschool program helps their child succeed academically

**86 percent of parents/guardians**

reported they are more connected to community resources because of the afterschool program

**69 percent of students**

reported someone at home noticed their reading improved

### i-Ready Mathematics Piloted in 13 Communities

Thirteen communities have piloted i-Ready Mathematics this fall, an addition to our successful i-Ready literacy programming in our Afterschool Program. This new program allows students to learn new key concepts and solve problems using a variety of strategies to increase their math skills and stay on pace with their peers.

## Health & Wellness

### Older Adults Program

CHW opened its newest community, Portola Senior Apartments, in Lake Forest, California, in November—the first for CHW in Orange County and our 7th community reserved solely for older adults. Portola has 67 new, high-quality and energy-efficient apartments built with ADA-compliant features that support the needs of older adults. Units are reserved for adults age 55+ living on no more than approx. \$50,000 per year. The community also offers free public transit passes, on-site classes, and free high-speed internet. Providing affordable housing coupled with health and wellness services for older populations with low incomes is essential for their well-being and CHW remains dedicated to supporting aging in place with dignity.

“ We are truly benefitting from those who had the vision, the heart, to make a great investment of time, money, and energy to help people like us in need.”

We are grateful to be able to support our new residents at Portola, including Jackie and Patrick who spoke at the recent opening event. Jackie shared, “We are grateful because, for the past six months, by no fault of our own, we were homeless. We could not afford to rent an apartment. We could not live with friends or family, so we stayed in campgrounds sleeping in a tent...[living here has] reduced our stress and anxiety, and improved our overall health and well-being. We are truly benefitting from those who had the vision, the heart, to make a great investment of time, money, and energy to help people like us in need.”



Jackie and Patrick in their new home.

## Financial Well-Being

### CHW Savings Club & Financial Coaching

#### 53 residents enrolled in Savings Club

Fifty-three residents are currently enrolled in CHW’s Savings Club program, with CHW financial coaches providing workshops each month on topics such as how to open a savings account, savings for short term vs. long term, and building an emergency savings. In addition to the workshops, coaches will work 1:1 with residents to meet their individual savings goals and long-term personal financial goals.

### Youth Financial Literacy Program

#### 17 residents graduate from Youth Financial Literacy Program

Seventeen youth residents between 13 and 24 years have completed the six-month program that was piloted in 2023. The program covered topics on saving, credit, goal setting, college loans, budgeting and goal setting. The participants will celebrate completing the program at a graduation ceremony on December 16 where they will be awarded a certificate from CHW and additional awards for their accomplishment.