



Impact Report

Quarter 2 | 2023

RESIDENT SERVICES

Community HousingWorks provides people with stable homes in healthy communities and layers in powerful programs, services, and connections to resources. Our resident programs are grouped into three pillars: Next Generation Success, Health & Wellness, and Financial Well-Being.

IMPACT SNAPSHOT

50

Sue Reynolds Valor Scholarship 2023 recipients

2,100+

Older adults currently living in CHW communities

21

Residents who completed our Rental Home Stability program in Q2

Next Generation Success

Sue Reynolds Valor Scholarship Program

167 applications
50 awards

In 2023 CHW received a record 167 applications and awarded 50 scholarships to high-achieving residents. We celebrated the recipients in a ceremony on June 10th.

"I would think...I'd be so happy if I could just get an apartment and stop living in my car. And showering at the gym. And cook like an actual meal, in an oven. When I got the email that my application was accepted, I cried."

"I saw the announcement for the Valor Scholarship on the board in the laundry room...I went upstairs and in MY living room, with my dark blue couches, where I'm safe, I'm in no danger, I began to dream. What if? What if I actually got my G.E.D.? I want to pursue a degree that will allow me to give back after all that I've taken. I want to help others find their dreams."

-Jodanna Harding, Sue Reynolds Valor Scholarship 2023 recipient



Study Stars Afterschool Program

118% school year improvement

After calculating the final 2022-2023 school year improvements, youth who were reading at grade level or higher during the school year increased by 118%.

Health & Wellness

Older Adults Program

2,100+
older adults served

CHW serves more than 2,100 adults age 55+. Six of our communities throughout the San Diego County are dedicated to serving older adults, with another opening in Orange County in 2023.

CHW focuses on critical supports for older adults:



1. Ensuring they are food secure through ongoing, consistent food delivery
2. Facilitating social activities to prevent isolation and promote community
3. Connecting them to health care services and health-related education
4. Providing access to technology paired with in-person technical support and fraud prevention education.

Through these efforts, CHW is helping elderly residents with their basic needs—housing and food access—as well as decreasing isolation and increasing independence by connecting residents to meaningful relationships and assisting them in aging in place with dignity.

Financial Well-Being

Rental Home Stability Program (RHSP)

21 successful program completions

RHSP participants work with a coach to assess their financial situation, develop a payment plan, and set individual goals to ensure they remain in their homes and regain financial stability. Over the course of a year our team works with more than 100 residents, with the goal to help residents remain in their homes for a year or more.

Credit Strengthening Program

90-point improvement

After six months in the program, participants in the 2nd quarter of 2023 improved their credit scores more than 90 points.



Amanecer Apartments

CHW held inaugural Financial Well-Being workshop at Amanecer Apartments, a new San Diego community.

20 residents attended
the FWB workshop

12 workshop attendees
are interested in pursuing further support

California Coast Credit Union presented and provided \$100 incentive for each resident to open a savings account.

Assurance Wireless provided free cell phones to residents.