Dear Residents,

CHW understands that these are very difficult times for you and your families due to the COVID-19 outbreak. Please remember to do the following during this crisis.

• Practice Social Distancing (6ft)
• Stay Positive
• Avoid Crowds
• Protect yourself with gloves and masks when you have to go out.
• New Alabama Manor Facebook Page! Please Visit

https://www.facebook.com/chwalabamamanor/

Free Meal Delivery for Seniors
• JFS Every other Friday (Food delivered to our frail/elderly seniors at Alabama Manor. Our August 2020 delivery dates are: August 14, August 28 from 1-2pm
• OUR SENIOR FOOD BOXES WILL BE DELIVERED ON WEDNESDAY September 25, 2020 AT 11AM.

CHW provides all residents free one-on-one financial counseling with our accredited financial coaches to address current financial concerns, and will provide resources to help with money management. Our financial coaches, Veronica Lagler and Ramon Uribe, are available and ready to help you. Remember, you are not alone! We are here to support you and your family during these difficult times. To set-up a financial counseling appointment, you can reach the financial well-being team at: residentsupport@chworks.org or call us at: 1-619-821-2560.
Dear Residents,

ConAm is always looking for ways to maximize your resident experience. We are excited to introduce APTEXX. APTEXX is an online, user and mobile friendly resident portal that allows YOU the ability to pay your rent, set rent reminders, process maintenance request and more with a click of your finger.

To Sign-Up Please visit:  alabamamanor.aptx.cm

Communication is key in running our community. In order to register for APTEXX and in an effort to lower the risk of potential exposure to the Coronavirus (COVID-19), we ask that you please provide our leasing staff with your updated contact information via email or by phone.

Please Call or Email Today to Update Your Contact Information
Email: alabamamanor@chworks.net
Phone: (619) 955-8075

RESIDENT PORTAL & PAYMENTS

Rent Reminders
We get it. You have a lot going on. Get simple text and email reminders to help you stay on track.

Simple Updates
Keep track of payments and stay in-the-know. We’ll also send you a confirmation every time we get your payment.

Pay Your Way
Pay your rent with a debit card or your bank account.

Security
Aptexx uses the same security that banks use. Your payments are always secure.

Communication
Aptexx allows our community to effectively provide updates via text and email.

To set up ACH (Payment through your bank account). All information needed is right on the front of your check. See sample below.
EASY TO REGISTER

You must have your household phone number and email address updated with our community leasing team in order to register for Aptexx. Please call the office to update your contact information today.

STEP 1
1. Enter Last Name
2. Enter Apartment Unit #

STEP 2
When your household name appears, click Register.

STEP 3
1. Enter your language preference
2. First/last name, email address, phone number and unit number.
3. Enter a 4-digit pin and click register.
4. Once submitted, you will receive an email/call verification code.
** Verify your account and your registration is complete.
MAINTENANCE REQUEST

1. Login to the resident portal.
2. Select “Maintenance.”
3. Answer quick questions about your request.
4. Upload a photo if needed.
5. Submit your request.
6. We’ll let you know when it’s done!

NO DEBIT CARD! NO PROBLEM

APTEXX has partnered with NetSpend® to offer you a prepaid card solution to help you make your online debit card payments. Prepaid NetSpend has 130,000+ convenient reload locations. (Walmart, 7-11, CVS and more)

https://www.netspend.com/aptexx

THANK YOU

ConAm would like to thank you for your continued cooperation. We hope that APTEXX makes your daily routine as a resident easier!

Please feel free to reach out to our site staff for more information on APTEXX via phone: (619) 955-8075