Dear residents,
I would like to invite you to take advantage of the resources provided:

Queridos residentes,
Me gustaría invitarlos para aprovechar los recursos provistos:

- **Resident Leadership Academy (RLA)**: For any Resident Leadership needs please contact COMPACT/ Para cualquier necesidad del programa de Academia de Liderazgo (RLA) comuníquese con COMPACT (760) 839-4515 or email Carolina Plancarte at cplancarte@escondido.org

**Study Stars Announcements (Anuncios de Estrellas Estudiosas):**

- **Enroll now for Study Stars School Year 2020-2021** Limited Space is available on a first-come, first-serve basis. (Inscribíbase ahora para el año escolar Estrellas Estudiosas 2020-2021 El espacio limitado está disponible por orden de llegada)

- **Virtual Orientation (Orientación Virtual):** Tuesday 9/8/2020 5:00 PM – 6:00 PM

- **First Day of Study Stars (Primer día de estrellas de estudio):** Monday 9/14/2020

**Financial Well-Being**
CHW provides all residents free one-on-one financial counseling with our accredited financial coaches to address current financial concerns and will provide resources to help with money management. Our financial coaches, Veronica Lagler and Ramon Uribe, are available and ready to help you. To set-up a financial counseling appointment, you can reach the financial well-being team at: residentupport@chworks.org or call us at: 1-619-821-2560.

**Bienestar financiero**
CHW ofrece a todos los residentes asesoramiento financiero personalizado y gratuito con nuestros asesores financieros acreditados para abordar las preocupaciones financieras actuales y proporcionará recursos para ayudar con la administración del dinero. Nuestros asesores financieros, Veronica Lagler y Ramon Uribe, están disponibles y listos para ayudarlo. Para programar una cita de asesoría financiera, puede comunicarse con el equipo de bienestar financiero en: residentupport@chworks.org o llámenos al: 1-619-821-2560.

**Amenities:** Our playgrounds, pools and soccer field remain closed until further notice.
**Servicios:** nuestros parques infantiles, piscinas y campo de fútbol permanecen cerrados hasta nuevo aviso.

Stay in touch! Contact Brenda Avalos email bavalos@chworks.org or visit www.chworks.org
Dear Residents,

As you are aware ConAm just retained management of Village at Lakeside. We are happy to continue to have all of you as our residents! We ask that you please re-register for Aptexx by visiting the link below on your smart phone, computer or tablet to set-up payment reminders, have the ability to pay Online, report maintenance repair and more!

To Sign-Up Please visit:  manzanita.aptx.cm

Communication is key in running our community. In order to register for APTEXX and in an effort to lower the risk of potential exposure to the Coronavirus (COVID-19), we ask that you please provide our leasing staff with your updated contact information via email or by phone.

Please Call or Email Today to Update Your Contact Information
Email: manzanita@chworks.net
Phone: (760) 746-2000

RESIDENT PORTAL & PAYMENTS

Rent Reminders
We get it. You have a lot going on. Get simple text and email reminders to help you stay on track.

Simple Updates
Keep track of payments and stay in-the-know. We’ll also send you a confirmation every time we get your payment.

Pay Your Way
Pay your rent with a debit card or your bank account.

Security
Aptexxx uses the same security that banks use. Your payments are always secure.

Communication
Aptexx allows our community to effectively provide updates via text and email.

To set up ACH (Payment through your bank account). All information needed is right on the front of your check. See sample below.
EASY TO REGISTER

You must have your household phone number and email address updated with our community leasing team in order to register for Aptexx. Please call the office to update your contact information today.

STEP 1
1. Enter Last Name
2. Enter Apartment Unit #

STEP 2
When your household name appears, click Register.

STEP 3
1. Enter your language preference
2. First/last name, email address, phone number and unit number.
3. Enter a 4-digit pin and click register.
4. Once submitted, you will receive an email/call verification code.
   ** Verify your account and your registration is complete.**
MAINTENANCE REQUEST

1. Login to the resident portal.
2. Select “Maintenance.”
3. Answer quick questions about your request.
4. Upload a photo if needed.
5. Submit your request.
6. We’ll let you know when it’s done!

NO DEBIT CARD! NO PROBLEM

APTEXX has partnered with NetSpend® to offer you a prepaid card solution to help you make your online debit card payments. Prepaid NetSpend has 130,000+ convenient reload locations. (Walmart, 7-11, CVS and more)

https://www.netspend.com/aptexx

THANK YOU

ConAm would like to thank you for your continued cooperation. We hope that APTEXX makes your daily routine as a resident easier!

Please feel free to reach out to our site staff for more information on APTEXX via phone: (760) 746-2000